Clear Arch Contact/Care Center Management Services

- Two US-based facilities handling over 2100 calls per day, 365 days a year, 24 hours a day
- Full redundancy: Mirrored capabilities, real-time routing of calls between multiple locations with multi-redundant systems
- Careful selection, training, and annual certification process
- Consistency of Response Associate, specifically to work with PERS population
- Certified by the Security Industry Association (SIA), which is the most rigorous in the industry
- Language Line Translation Service with access to over 240 languages
- Center for Clinical Excellence
- Recorded Calls
- Individualized Care Plan
- Data Collection for Value-based Programs
- Documentation, Tracking & Time Stamping
- 24/7 Nurse Clinical Advisory Service
- Evidence-based Clinical Triage and Advice
- Provider-Specific VOIP
- Clinical Expertise
- High Touch/High Tech
- 30 Years of Direct Patient Care Experience

**Learn what our contact care center can do for your business!
Visit www.cleararchhealth.com**